

# Adcock Training Centre

10 years of delivering City & Guilds  
accredited training programmes



# Our Milestones

**2005**

The Training Centre opens in Cambridge in response to the lack of comprehensive tailored training offered by public providers.

**2012**

Relocation to purpose built state-of-the-art facility in Kings Lynn.

**2013**

Approved City & Guilds accredited training programmes written bespoke for Adcock.

**2018**

Training portfolio expands under the management of newly appointed Training Manager - Brian Parker.



# About

The Adcock Training Centre was founded in 2005 in Cambridge with the mission of providing in-depth training for specialist areas of HVAC and refrigeration that were not covered by public sector qualifications. Adcock's desire to have the best trained engineers meant that we had to create bespoke courses. To achieve this we collaborated with an industry specialist Jeff Yarborough from Coolink Technical Training Service, to develop a new bespoke training curriculum that was later approved and accredited by City & Guilds in 2013.

Moving to a purpose built new state-of-art training facility in Kings Lynn in 2012 demonstrated our dedication to providing the best possible resources and facilities for our engineering candidates.

This significant investment has laid the groundwork for an entirely fresh and innovative approach to learning.

We began by teaching the curriculum at two levels, fundamental and advanced. Covering all aspects of Installation, Service and Maintenance of HVAC and refrigeration equipment, this ensured that all foundation knowledge required was delivered through the programme.

# 10 years of delivering City & Guilds accredited training programmes!

Currently, ten years after being approved as a City & Guilds accredited centre we offer eight bespoke courses as well as regular training opportunities from market leading manufacturers. This allows us to address the learning objectives with an omnidirectional approach.

A lot has changed over the last decade; the training centre went through a transformation with the syllabus material and also the way it is delivered. This was coupled with our constant desire to remain up to date with technology as industry leaders.

As part of our ongoing commitment, the company's executive committee declared a pledge and committed to start working towards becoming carbon neutral by 2030. This has resulted in paperless operations at the center. All of our candidates are licenced Microsoft 365 users who use MS Teams and SharePoint, making the learning process not only "greener" but also significantly more secure from a data perspective.



# Training Manager



Brian Parker was appointed Training Manager in 2018 and is responsible for the successful delivery of the trade training program.

Brian has an engineering background and has worked in the HVACR industry for over 30 years. Brian is not only passionate about engineering but also enthusiastic about passing on his knowledge and expertise to others. He is an excellent mentor who can bring complex engineering concepts to an understandable level to all candidates with different learning styles and abilities.

Brian is a Member of the Institute of Refrigeration (MInstR), which demonstrates his personal and professional commitment to his vocation and that of his peer group.



# Training Courses

"The only thing worse than training your employees and having them leave is not training them and having them stay." — Henry Ford, Founder, Ford Motor Company

Fundamental Programme

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Advanced Programme

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Fundamental Electrical

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Advanced Electrical

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F-Gas

Commissioning Course

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Maintenance Course

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Water Chillers

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BRA Brazing

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Manufacturers Courses

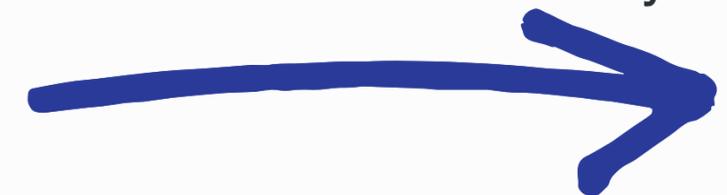


# Every journey begins with a first step....

Our primary purpose is to offer the best training available for candidates eager in becoming HVAC and refrigeration engineers. When compared to industry standards, the opportunities offered at the center are exceptional.

But we don't stop there. The same focus on health, safety, the environment, information security, and leadership is given to build knowledge, just as it is for technical training. This provides a solid foundation for career progression in the future.

Ben Moulson, Service Manager at Adcock Derby, is one of many examples how dedication and hard work can result in job promotion. Ben shares his experience after successfully completing every step of the journey - from beginning as a trainee engineer to a manager responsible for the successful delivery of a busy service and maintenance department.



# From trainee to Service Manager

“I've always praised Adcock for putting me forward for the NVQ when I had already been in the trade for 9 years in my previous role. I'm sure most employers would not want the expense or loss of an engineer for the duration of the course. When I met Phillip Prior at my interview he offered me the chance to go to the training centre and gain my qualification which convinced me Adcock had a positive approach to training and development.

I was fortunate enough to be awarded the ACR Trainee of the year 2014, based on the testimonials from our customers which was great to hear. Since then I've been on a number of further training courses as an engineer and now a Manager.

We currently have our trainee Taylor completing the fundamental course in April. I'm expecting great things from Taylor and receive very positive feedback from the training manager, Brian Parker about him. In May, another of our trainees Jordan will attend the fundamental course at our training centre to develop his skills and knowledge of HVAC and refrigeration. The recruitment of trainees into our industry and the quality of the training are crucial to fulfil the current shortage of high-quality engineers.

Our policy is to continually upskill our engineers with many of them completing additional training courses at the centre.”



# The power of upskilling

At Adcock we are fostering a culture of learning and development by prioritising training and promoting our staff's professional growth. By reviewing our formal training matrix on an annual basis and planning our training budget accordingly, we ensure that our workforce has the necessary skills and knowledge to perform their jobs effectively.

By identifying any gaps in training and upskilling opportunities we are addressing these issues and ensuring that our staff have access to the resources they need to succeed.

Thanks to on-going training and upskilling opportunities we are helping our people to grow and develop within their roles, leading to greater job satisfaction and engagement.

**This is the Adcock Way.**





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