

Service Manager - Northampton

Due to continued growth, our Northampton branch are looking for a driven, goal oriented individual to join their team as the Service Manager. This is a rare opportunity for a highly organised, confident individual with excellent technical skills within the Refrigeration and Air Conditioning industry and the ability to manage and motivate a busy team.

The Role

- Overall responsibility for the management of the Service and Maintenance department, ensuring that reactive and planned service calls, remedial works and maintenance visits are carried out efficiently, effectively and in accordance with legislation to meet the client's satisfaction.
- Ensure the financial targets of the department are achieved or exceeded.
- Generate new business and develop new client relationships, while maintaining existing relationships.
- Effectively recruit, manage and motivate the team, including engineers as well as administrators.
- Provide technical advice and assistance to engineers and clients including site visits as and when required to support or resolve on site issues.

Candidate:

- Must have solid, demonstrable technical knowledge of commercial air conditioning and refrigeration systems. Previous experience as a senior service engineer would be a distinct advantage.
- Experience in a similar managerial / supervisory role with the ability to lead, motivate and manage a team.
- Experience in working to profit related targets with the confidence to seek out and secure new business.
- Excellent communication skills.
- Excellent organisational and prioritisation skills with the ability to react to customer demands.
- Confident and calm with the ability to think on your feet when under pressure.
- Computer literate.
- This role will involve regular driving to visit customers, sites, etc. A valid UK driving licence is therefore essential.

We offer a competitive salary with bonus structure and a company car.

To apply for this role, please complete an application form and email or post it to us. The application form can be found on the Careers page of the Adcock website.

We are an Equal Opportunities Employer

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