

## Service Engineer, Norwich

We are looking for an experienced Air Conditioning and Refrigeration Service Engineer to based at our Norwich branch.

### **The Role**

- This is a mobile role which involves travelling extensively around Norfolk, Suffolk and occasionally further afield, visiting client sites to install, service and maintain air conditioning and refrigeration equipment.
- Working in the field attending call outs to commercial, industrial and occasional domestic clients.
- Diagnosing and fixing faults and problems with refrigeration and air conditioning equipment in commercial, industrial and domestic units.
- Liaising with your branch to order parts and items that are required to fix faults you have diagnosed.
- Engineers are required to cover an out-of-hours on-call service on a rota basis. All overtime is during out of hours work is paid .
- Ongoing training and development opportunities are available through our recognised training school offering City & Guilds accredited courses.

### **Candidate**

- Must have a solid working knowledge as a mobile air conditioning and refrigeration service engineer.
- Must hold Refrigerant handling C&G2079 or equivalent.
- Must show excellent organisation, communication and prioritisation skills.
- The ideal candidate will show outstanding customer service skills with the ability to translate technical jargon into understandable language for the client.
- The prospective candidate shall have a good, demonstrable knowledge of commercial, industrial and domestic refrigeration and air conditioning engineering.
- A full, valid UK driving licence is essential.

Standard hours are 40 hours per week with the requirement to cover out of hours call outs on a rota basis. Additional income can be earned from generous overtime payments and call out rota.

To apply for this role, please complete an application form and email or post it to us. The application form can be downloaded from the Careers page of the Adcock website.